



NORMAN A. CANNADY, JR.
TAX ASSESSOR
MADISON COUNTY

CANTON OFFICE
P.O. BOX 292
CANTON, MS 39046-0292
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NICOLE FLANAGAN, CHIEF DEPUTY

MADISON ANNEX
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WWW.MADISON-CO.COM

August 17, 2026

To: Madison County Board of Supervisors
Greg Higginbotham, County Administrator
Na'Son White, County Comptroller

From: Norman A. Cannady, Jr, Tax Assessor

RE: Delta Computer Software Support Agreement

Please review the request for approval and signature for the attached Computer Software Support Agreement Addendums from Delta for the upcoming fiscal year.



Delta Computer Systems, Inc.

A Harris Local Government Company

925 Tommy Munro Dr.
Ste.C
Biloxi, MS 39532
Phone : (228) 388-7688
Fax: (228) 388-7689

Computer Software Support Agreement ADDENDUM

For: MADISON COUNTY-MS TAX ASSESSOR

MS45

Below is a current list of maintenance/support/web hosting charges for the upcoming fiscal year 10/ 1/2026 These charges will be billed on 9/15/2026 due for payment 10/ 1/2026.

Delta Contract Number	Description	Date of Last Increase	Current Rate	New Rate	Rate Type
2580	Personal Property Appraisal Support	10/2025	508.80	549.50	
2581	Personal Property Assessment Support	10/2025	265.00	286.20	
3830	Personal Property, Homesteads and Appraisal Image Enabled Programs Support	10/2025	243.80	263.30	
3832	(1) Scan Station Support - Canton	10/2025	111.30	120.20	
8500	(1) Scan Station Support - Ridgeland	10/2025	111.30	120.20	
21500	Scan Station Support - Added 6/2015	(2) 10/2025	265.00	286.20	
25620	Apex/Delta Sketch Host Interface Support (Includes 1 Sketch Client)	10/2025	100.70	108.76	
25630	Delta Sketch Client Interface Support 9 seats (3 Sketch & 6 View/Print)	(9) 10/2025	222.60	240.41	
26920	DeltaSketch Photo Capture Interface	10/2025	47.70	51.52	
27620	Apex Sketching Station Support (Added 11/2018)	10/2025	31.80	34.34	
28050	Apex Sketching Station Support (Added 6/2019)	10/2025	31.80	34.34	
29600	Apex Sketching Station Support (Added 6/2020)	10/2025	31.80	34.34	
IVMCBP03(1)		TOTAL:	1,971.60	2,129.31	MONTHLY

Agreed this ____ day of _____, 2026.

MADISON COUNTY
County/Office Name

Accepted: Delta Computer Systems, Inc.

Client Signature

Printed Name



TO: MADISON CO BRD OF SUPERVISORS
ATTN: ACCOUNTS PAYABLE
P.O. BOX 608
CANTON MS 39046



Delta Computer Systems, Inc.

A Harris Local Government Company

925 Tommy Munro Dr.
Ste. C
Biloxi, MS 39532
Phone : (228) 388-7688
Fax: (228) 388-7689

Computer Software Support Agreement

Purpose

The purpose of this agreement is to assure you that all software provided by Delta Computer Systems, Inc. (Delta) as listed on the addendum(s) to this agreement is in compliance with applicable laws, rules and regulations as they pertain to the software. As the laws change, Delta will provide updated programs to meet the demands of the legislation.

Delta's Obligations

Delta will analyze new regulations and prepare modifications of the software to ensure the system conforms. The modifications shall be limited to existing licensed software which you have purchased and shall not include new systems. New programs required to meet new, additional requirements shall not be provided under this agreement.

Problem resolution is handled on a first come first serve basis within a priority group. Priority groups are determined by user need and externally defined deadlines. Completely down systems have priority over operational systems. Externally defined deadlines (IRS, State, Federal, etc.) have priority over non-deadline items. Average response for critical items is two hours or less depending upon the complexity of the request.

All software updates will be delivered to you electronically. Delta shall provide installation instructions and/or telephone assistance for loading updates as appropriate. Delta shall not be responsible for maintaining any of your modifications. Corrections of difficulties or defects traceable to your errors or system changes will be billed at triple the standard rate.

Client's Obligations

Client shall inform Delta as soon as reasonably possible as to the nature and impact of upcoming legislative changes that affect the software system. Client shall provide copies of all pertinent documentation and shall assist Delta in understanding the new requirements and developing a method of meeting the requirements. During the term of the software support agreement, Client shall at Client's expense, provide Delta with secure telnet and ftp internet access to Client's server from Delta's server for the purpose of diagnosing problems and to facilitate software updates.

General Terms

Unless terminated earlier in accordance with the terms hereof, this contract shall commence on the Commencement Date and shall continue for a duration of one (1) year (the 'Initial Term'). After the Initial Term, this contract shall automatically renew for successive one (1) year periods (each a 'Renewal Term') subject to Delta's then-current pricing unless either party provides written notice to the other party of its intention not to renew within ninety (90) days of the end of the then-current term. The initial term and each Renewal Term shall collectively be referred to as "Term". Fees for software support shall be payable monthly or annually in advance. A penalty of 1.5 percent per month of the outstanding balance will be assessed to accounts that remain past due more than 60 days. Delta reserves the right to withhold services for any account which is past due more than 60 days.

Client shall be responsible for all incidental costs such as mail, telephone, travel and subsistence in connection with support services.

Client shall use Delta's prescribed reporting procedures to outline software problems.

Delta reserves the right to modify its fees by providing notice of such 60 days prior to the renewal period.

Services provided by Delta that are above and beyond the scope of this agreement shall be billable at Delta's current rate at the time such services are rendered.

This agreement is binding on, the parties hereto and their successors, and to Seller's assigns, sub-lessees and transferees.

Agreed this _____ day of _____,

MADISON COUNTY

Client Name

Client Signature

Printed Name

Accepted: Delta Computer Systems, Inc.
925 Tommy Munro Dr.
Ste. C
Biloxi, MS 39532



A Harris Local Government Company

Delta Computer Systems, Inc
PO Box 74008484
Chicago, IL 60674-8484

Computer Software Support Agreement ***ADDENDUM***

For: MADISON CO MS BRD OF SUPERVISORS, MS

Below is a current list of Maintenance support for the upcoming fiscal year 2026.

Term ▲	Bill Cycle	Product Name	Additional Description	Amount
Monthly	October	Paperlink Software Module	Paperlink Imaging Engine Support	\$233.74
Monthly	October	Public Access Support	Intranet Browser-Based Access Support	\$77.91
Monthly	October	Court Case Management	Justice Court M6	\$802.50
Monthly	October	Word Merge	GUI Station Set-up 11 stations	\$235.40
Monthly	October	Image Database		\$74.90
Monthly	October	Paperlink Software Module	Scan Station (5)	\$428.00
Monthly	October	Paperlink Software Module	View License (6)	\$385.20
TOTAL				\$2,237.65

Agreed to this ____ day of _____, 2026.

County/Office Name: MADISON CO MS BRD OF SUPERVISORS, MS

Client Signature: _____ Printed Name: _____

Accepted: Delta Computer Systems, Inc.